⚠️ Be Alert! Your Banking Data Could Be Hacked! ⚠️

PermataBank customers must register an account with a username and password in order to access Permata**Net** and Permata**Mobile X.** This account will make it easier for tcustomers to conduct banking activities. Starting with checking balances, transfers, bill payments, refills, opening savings accounts, e-deposits, loan applications, and a variety of other features.

We must be aware of fraudsters attempting to hack our banking account usernames and passwords because of this easy access. For this reason, the most important thing to do is to keep the bank account confidential. Personal data, particularly banking data, must be protected carefully.

Tips to Safely Maintain Banking Accounts:

Create a Username that is Easy to Remember but Hard to Guess

Simple words with personal aspects, such as social media account names, phone numbers, names of family members, or dates of birth, should be avoided. To prevent hackers from guessing your account, choose a term with a high difficulty level.

Examples not recommended:
Permata123, Putri555, @Maria5

Recommended example: Selam@tPagidunia

Password with Combination System

When creating a password, we recommend using a combination system to make it easier to remember. Combine numbers, symbols, and upper and lower case letters in any order. Also, don't use the same username and password across all applications.
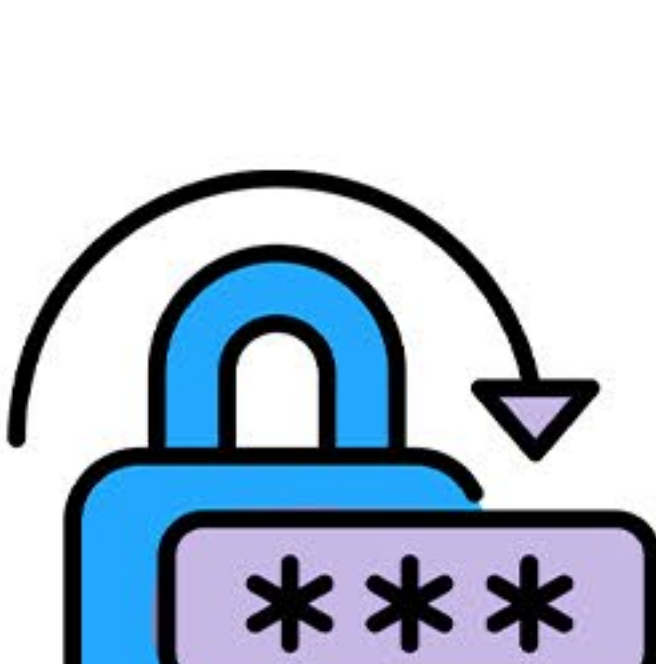
Examples not recommended:
Permata123, 123456

Recommended example: B3liberli@n

Easy to Remember PIN/MPIN but Hard to Guess

Avoid creating easy-to-guess PINs/MPINs, such as using your or a close family member's birth date, such as 170473, sequences of digits, such as 123456, or repetitions of numbers, such as 121212.

Change Password and PIN/MPIN Regularly

Change your PIN/MPIN and password on a regular basis. Do not use the same username and password for your Permata**Net/** Permata**Mobile X** account as you would for your email or other social media accounts.

Don't Just Log Your Account Into Any Device

The device itself contains the secure account login location. When logging in or opening email in public places like cafes, friend's or relative's homes, be cautious. They may have installed a spy program that allowed them to access our account information.

Log out immediately after using the account
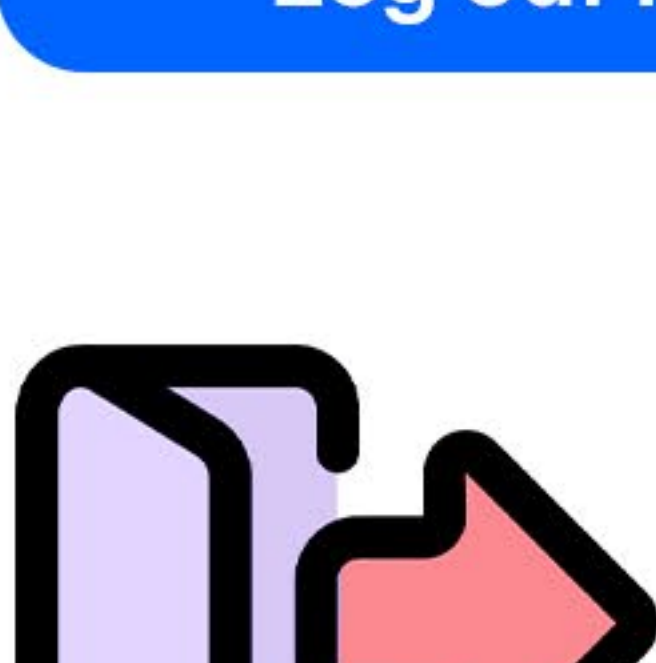
Log out of any account you're using, whether it's on your own device, at work, or on someone else's. This will minimise the risk of third-party hacking.

If you receive a suspicious chat, SMS, telephone, or email in the name of **Permata**Bank, you can contact:

📞 Permata**Tel 1500-111** dan **021-29850611**　📧 care@permatabank.co.id

🐦 @PermataCare　📷 @PermataBank　f PermataBank

🏢 Branch Office: Operational from 08.30 AM - 03.00 PM (Local time)

PermataBank.com | PermataTel 1500-111 dan 021-29850611
PT Bank Permata, Tbk. terdaftar dan diawasi oleh Otoritas Jasa Keuangan serta Lembaga Penjamin Simpanan (LPS)